



Lori Armstrong, DNP, RN, NEA-BC

Faculty Member, Medline Institute

Lori is a visionary transformational leader, change agent, strategist and team builder with 25+ years of patient care senior leadership experience with major healthcare institutions including Kaiser Permanente, Texas Children's Hospital, New York Presbyterian Hospital, & Lucile Salter Packard Children's Hospital. She has spearheaded system-wide transformations, which substantially increased quality, patient satisfaction, revenue, and staff performance/retention, and has built world-class patient care leadership organizations through job restructuring, stringent hiring standards, and the creation of best-in-class patient care models. Additionally, she has generated multimillion-dollar savings via technology enhancement and process reengineering. Lori is a member of top-tier institutional and industry-wide leadership councils, executive teams, and expert panels.

Lori is now CEO and Chief Clinical Officer at Inspire Nurse Leaders™, which specializes in educating and growing nurse leaders to become their best, enabling them to achieve great outcomes for themselves, their patients and teams. She created The Nurse Leader Academy, a uniquely designed nurse-leadership development curriculum designed to help nurse leaders achieve top decile performance. Lori's expertise, humor and contagious energy make her a sought-after speaker, teacher and coach.

Education

- Doctor of Nursing Practice Executive Leadership, Drexel University, Philadelphia, PA
- Harvard Business School Executive Leadership Program, Boston, MA
- Master of Science in Nursing- Health Systems Administration, Queens University, NC
- Bachelor of Science in Nursing, State University of New York at Stony Brook, NY

Publishing

- Nurse Executive Certification (CENP & NEA-BC) Review Course: Preparing for Success.
- Nurse Manager Certification (CNML & NE-BC) Review Course: Preparing for Success.
- Published in Newborn and Infant Nursing Reviews, Journal of Perinatal & Neonatal Nursing, Central Lines, VHA Nursing Leadership Care Delivery: Success Strategies 2000, North Carolina Medical Journal and Hospital Case Management.

Speaking

Extensive history of invited lectures, presentations and workshops throughout the US and Asia. Topics included strategic planning, transformational leadership, high reliability organizations, service line administration, and multiple clinical outcome subjects.

Awards and honors

- 2018 Silicon Valley Top 100 Women of Influence– Silicon Valley Business Journal
- Chair- Texas Medical Center Nurse Executive Advisory Council 2013-2015
- Jennifer L. Howse Leadership 2014 Award
- 2013 Houston Chronicle Salute to Nurses Top 100
- Top 20 Outstanding Nurses 2012- Texas Nurses Association District Nine
- Joint Commission Pediatric Specific Expert Panel Member 2012
- CHA Discharge Advisory Expert Panel Member 2011-12
- Family Advisor of the Year 2011- Morgan Stanley Children's Hospital/New York Presbyterian
- NYU Preceptor of the Year Nursing Administrative Graduate Program 2011
- Ernest A. Codman JCAHO Process Improvement Award, 2001
- J-CAHO recognition of Neonatal Home Care Program, 2000
- Pioneer Award and Top Team Award– Carolinas HealthCare System, 1999 & 2000
- Co-Inventor, Patented Neonatal Headwall, 1997
- VHA Award of Clinical Excellence–NICN Low Birth Weight/Clinical Pathway Program, Carolinas Medical Center