

## Testimonials

“There is no amount of currency that could pay the value that you get from the course. Amazing.”

**Leanne Oberhausen**, Program Manager, Baptist Health

“Anyone in a management role will benefit from the practical tools and skills you will hone in this course.”

**Aaron Herbel**, CEO, Mercy Hospital, Inc.

“Highly engaging experience that provided innovative and practical approaches to making sustainable improvements.”

**Sony Mallory**, Senior Consultant, OhioHealth

“Medline continues to amaze me with their excellent content. This program gave me tools I could implement immediately!”

**Catherine Yates**, Patient Experience Nurse, Baptist Health

“That class was such an inspiration. It’s already been shared with a few of our leaders, everyone is very excited!”

**Andrew Huffman**, Director of Support Services, United Healthcare Partners

“Superb program that can be implemented today. I left with everything that I needed. Kudos to all!”

**Jeanette Teets**, System Director Patient Safety, Tower Health

“Very inspiring and enlightening! A great way to light the spark to make our organization truly be a place where people want to work!”

**Jennifer Dodds**, Chief Experience Officer, Phillips County Health Systems

“This was a great training. It was empowering and inspiring, and left me ready and wanting to go out and talk with my staff.”

**Meghan Higman**, Director of Inpatient Services, Southwest Health System

“The coaching techniques provided are essential for a leadership role to promote engagement.”

**Heather Napier**, Director CCU & PCU, Baptist Health

“True insight on how to engage my fellow employees/coworkers. I really enjoyed this.”

**Paige Palmer**, RN Supervisor, Montrose Memorial Hospital

# Health systems that have attended

AdventHealth  
AdvocateAuroraHealth  
Apollo Gleneagles Hospitals Kolkata  
Atrium Health  
Baptist Health  
Beacon Health System  
Boston Medical Center  
Christiana Care Health System  
Covenant Health  
Deaconess  
Edward-Elmhurst Health  
Henry Ford Health System  
Holy Redeemer Health System  
Illinois Bone and Joint Institute  
Johns Hopkins Medicine  
MaineHealth  
MD Anderson  
Mercy Health  
Mount Carmel Health System  
Nemours/Alfred I. duPont

Hospital for Children  
NorthShore University HealthSystem  
OhioHealth  
Parkview Health  
Providence Health & Services  
Sentara Healthcare  
Sharp HealthCare  
Southwest Health System  
St. Charles Health System  
Steward Health Care  
Sutter Health  
Swedish Covenant Health  
Tower Health  
Trinity Health  
University Hospitals  
University of Rochester Medical Center  
University of Texas System  
Wake Forest Baptist Health  
Yale NewHaven Health