

## Angela Fieler

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Angela Fieler is a skilled consultant focused on strategic planning, leadership development, operational excellence, customer service, training, and facilitation. Her consulting practices are founded on thirty years of experience in the healthcare arena, including operations, quality improvement, customer service, data analysis, human resources, public relations, and direct patient care. Angela has extensive experience consulting with clients on how to improve their relationships with patients, employees, and physicians.

Angela earned her undergraduate degree in Business Administration from St. Leo College in Saint Leo, Florida and her MPA from George Mason University in Fairfax, Virginia. She received over 120 hours of training in quality improvement theory and practice from the U.S. Navy and is a Certified Manager of Quality and Organizational Excellence with the American Society for Quality. Angela also has extensive coaching experience and is a Certified Executive Coach with the College of Executive Coaching. Angela has facilitated many clinical and operational quality improvement projects.