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Nicole Schechter, PsyD, ABPP is a board-certified rehabilitation psychologist and an Assistant Professor of Physical Medicine and Rehabilitation in the Johns Hopkins University School of Medicine. Her clinical activity is focused on providing psychological services to persons with traumatic injuries and chronic illness. Dr. Schechter is a founder of the Patient Engagement Program (PEP), a comprehensive evidence-based training program that teaches health care professionals principles and communication skills with the goal of improving patient satisfaction and health outcomes. Her academic work focuses on patient-centered communication between health care professionals and patients and the impacts on health outcomes and patient experience. She is especially focused now on building comprehensive training programs that can be implemented institution-wide to enhance partnership between patients and health care professionals.