HELP MEMBERS CONNECT TO PERSONALIZED CARE.
IMPROVE MEMBER ENGAGEMENT AND OUTCOMES THE EASY WAY

Do your case managers tell you there aren’t enough hours in the day? Yes
Do your members need help managing their medical condition or simply need someone to talk to? Yes
Do you need help reducing unnecessary readmissions? Yes

SmartCare PERSPlus can help. This concierge-like approach to care puts members in touch with live assistance 24 hours a day with individual action plans to help them maintain independence at home. With the press of a button, members are connected to a trained professional for any emergent or non-emergent issue.

The result is increased member compliance, better outcomes — and more time for your case managers to focus on direct care management.

SmartCare PERSPlus. Not Just for Emergencies. Encourage your members to reach out 24/7.

✓ Simply not feeling well
✓ Feeling lonely or want to talk with someone
✓ Scheduling a doctor’s appointment
✓ Arranging transportation
✓ Personal assistance
✓ Emergencies
✓ For anything at all… yes! Anything!

To learn more contact your Medline representative or call 866-356-4997

BENEFITS

» Improve member outcomes
» Avoid unnecessary readmissions
» Maximize case managers’ time
» Increase member satisfaction and retention to help improve HEDIS scores