

A full-page photograph of an elderly woman with short, curly white hair and glasses. She is wearing a light beige cardigan over a patterned scarf and a dark skirt. She is smiling slightly and holding the handles of a silver metal walker. The background is a bright, multi-paned window looking out onto a green landscape. The overall lighting is warm and natural.

**HELP MEMBERS CONNECT
TO PERSONALIZED CARE.**

SmartCare™ PERSPlus
24/7 Access to Care

IMPROVE MEMBER ENGAGEMENT AND OUTCOMES THE EASY WAY

Do your case managers tell you there aren't enough hours in the day?

Do your members need help managing their medical condition or simply need someone to talk to?

Do you need help reducing unnecessary readmissions?

SmartCare PERSPlus can help. This concierge-like approach to care puts members in touch with live assistance 24 hours a day with individual action plans to help them maintain independence at home. With the press of a button, members are connected to a trained professional for any emergent or non-emergent issue.

The result is increased member compliance, better outcomes —and more time for your case managers to focus on direct care management.

SmartCare PERSPlus. Not Just for Emergencies. Encourage your members to reach out 24/7.

- ✓ Simply not feeling well
- ✓ Feeling lonely or want to talk with someone
- ✓ Scheduling a doctor's appointment
- ✓ Arranging transportation
- ✓ Personal assistance
- ✓ Emergencies
- ✓ For anything at all... yes! Anything!



BENEFITS

- » Improve member outcomes
- » Avoid unnecessary readmissions
- » Maximize case managers' time
- » Increase member satisfaction and retention to help improve HEDIS scores

To learn more contact your Medline representative or call 866-356-4997



Medline Industries, Inc. One Medline Place, Mundelein, IL 60060

Medline United States
866-356-4997
medline.com | info@medline.com

Medline Canada
1-800-396-6996
medline.ca | canada@medline.com

Medline México
01-800-831-0898
medlinemexico.com | mexico@medline.com

FOLLOW US [f](#) [in](#) [t](#) [BLOG](#)

The technology and customer care center support for SmartCare PERSPlus are provided by Critical Signal Technologies, a separately owned company.

Some products may not be available for sale in Mexico or Canada. We reserve the right to correct any errors that may occur within this brochure.

© 2016 Medline Industries, Inc. SmartCare is a trademark and Medline is a registered trademark of Medline Industries, Inc. MKT1668252 / e16138 / PDF / 4