### Vendor Routing Guide

#### Mode of Shipment | Carrier | Payee/Terms | Threshold Rules
--- | --- | --- | ---
*PARCEL* Inbound to Medline | FedEx *Ground* | Medline*/ Collect | 0 - 400 lbs **

**Max of 25 packages**

**NON OVERSIZED**

***PARCEL* Inbound to Medline | Vendor’s PARCEL GROUND Carrier | PPD&Add*only (if parcel ground charges are less than $150 ONLY) if more $ then ship Less then Truckload on Medline Carrier (see below for details) | 0 - 400 lbs**

**Max of 25 packages**

**NON OVERSIZED**

Less Than Truckload Inbound to Medline | Unyson Logistics | Medline/Collect | 401 - 12,000 lbs

Up to 10 pallets or 1100 cubic feet

**OR IF PPD&ADD PARCEL GROUND CHARGES EXCEED $150 ON INBOUND TO Medline SHIPMENTS**

PARCEL Direct to Customer | Vendor’s Carrier | Vendor PPD & Add | 0 – 250 lbs **

If over 250 lbs ship LTL

Less then Truckload Direct to customer | Unyson Logistics | Medline/Collect | 251 – 12,000 lbs

Up to 10 pallets or 1100 cubic feet & for Oversized shipments

Truckload | Contact Medline (3rd Party Ratelinx) | Medline/Collect | >12,001 lbs Or

> 10 pallets or > 1000 cube

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**Note:** Oversize Parcel is determined by the following formula: TAKE THE DIMENSIONS OF YOUR CARTON AND ADD IT LIKE THIS: L + Wx2 + Hx2 = **IF THIS ADDS UP TO BE EQUAL TO OR GREATER THEN 130 THEN YOUR CASE/CARTON IS OVERSIZED. THEREFORE: DO NOT SHIP VIA PARCEL CARRIER AT ALL – PLEASE SHIP LESS THEN TRUCKLOAD ON Medline CARRIER LISTED IN THIS GUIDE***

### Charge-backs

**Carrier:** When our vendor uses a carrier different from the Medline specified carrier, a chargeback is calculated by subtracting the Medline specified carrier freight charge from the actual carrier freight charge.

**Insurance:** Do not insure or declare value on any collect shipment unless authorized by Medline. Any declared value surcharge for insurance will be charged back in full.

**Freight Terms:**

On “Prepaid” shipments, or when a vendor does not conform to the freight terms specified on the Medline purchase order, the vendor will pay all freight and accessorial charges associated with the shipment.

*(Note: If a vendor allows the carrier to sign the Bill of Lading based on pallet count, rather than piece count, Medline will not accept responsibility for case count shortages. Permitting a carrier to sign for pallet count, inserting a shipper load and count notation, said to contain (STC), unable to count (UTC) or including a “shrink wrapped skids” notation on the shipping documents places the responsibility for case count shortages with the vendor or the carrier and Not Medline Industries.)*

- **Electronic Proof of Delivery (EPOD).** If a vendor’s carrier uses an EPOD, the Medline receiving team member must be able to notate over, short or damaged cases within the device and obtain a copy (via
email or print) of the delivery receipt illustrating the discrepancies. The vendor or vendor’s carrier must supply the copy to Medline within 24 hours from request. Failure to supply the adjusted delivery receipt within 24 hours will result in an immediate debit to the vendor for any discrepancies and release Medline from any liability regarding the items in question.

**Schedule of chargebacks:**

<table>
<thead>
<tr>
<th>Compliance Measure</th>
<th>Definition</th>
<th>Financial Penalty</th>
</tr>
</thead>
<tbody>
<tr>
<td>Collect &amp; Prepaid Shipment</td>
<td>Failure to follow Medline Routing Guide instructions</td>
<td>Admin Fee: $25.00</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Additional Fee: All Excess Freight Charges</td>
</tr>
<tr>
<td>Missed Appointment</td>
<td>Failure to arrive for scheduled appointment, without 24 hour prior electronic notification of reschedule request</td>
<td>$50.00</td>
</tr>
<tr>
<td>Late for Appointment</td>
<td>Failure to arrive within 1 hour of scheduled appointment</td>
<td>$25.00</td>
</tr>
<tr>
<td>No Appointment</td>
<td>Carrier arrives at Medline DC with no appointment</td>
<td>$25.00</td>
</tr>
<tr>
<td>Rescheduled “Same-Day”</td>
<td>Carrier/Vendor reschedules appointment within 24 hours of existing appointment</td>
<td>$25.00</td>
</tr>
<tr>
<td>Multiple Reschedules</td>
<td>Greater than two reschedules on one PO</td>
<td>$25.00</td>
</tr>
<tr>
<td>Incorrect documents</td>
<td>Missing or incorrect packing lists/bills of lading (i.e.: pieces, weight, etc.) Missing Medline PO reference number</td>
<td>$25.00</td>
</tr>
<tr>
<td>Pallets</td>
<td>Not meeting specified GMA standards. Improper or damaged pallets</td>
<td>Admin Fee: $0.00</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Additional Fee: $100.00</td>
</tr>
<tr>
<td>Packaging/Cartons</td>
<td>Not meeting ITSA standards, Loose flaps, or buckled sides, improper markings (Hazmat)</td>
<td>Admin Fee: $0.00</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Additional Fee: $100.00</td>
</tr>
<tr>
<td>Packaging/Cartons</td>
<td>Multiple case sizes for the same SKU (within a single or across multiple shipments from the same vendor )</td>
<td>Admin Fee: $50.00</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Additional Fee: $150.00</td>
</tr>
<tr>
<td>Ship dates</td>
<td>Failing to meet “must ship by date/window”</td>
<td>Admin Fee: $50.00</td>
</tr>
<tr>
<td>Web Portal compliance</td>
<td>Omitting or not following Portal instructions</td>
<td>Admin Fee: $100.00</td>
</tr>
</tbody>
</table>

Chargebacks are per/shipment and will be resolved by either a debit memo or invoice to the vendor.

**Small Parcel Shipping Procedures: “Into Medline Branches”<400 Lb/25CS**

To Medline Branches Only: Use FedEx Ground “Collect”.

If the weight of your shipment is < 400# (AND IS LESS THEN 25 CARTONS AND NOT OVERSIZED) and the shipment is bound for a Medline Branch – please ship FedEx Ground COLLECT. In order to use this option, your company must have its own FedEx Ground account#. If you don’t already have an account, call FedEx new accounts directly at 1-800-231-9219 to set one up. Create your FedEx ground collect label to be attached to the package. Labels can be generated with FedEx Ship Manager at Fedex.com or with FedEx Ship Manager soft ware on your PC. You do not need Medline’s FedEx account # to ship FedEx ground collect. Collect is the billing option. FedEx will bill Medline for applicable transportation charges from the bar code on the shipping label.

*Select FedEx Ground as the service type. Choose “collect” (ground only) in the “Bill Shipment To” field. Enter Medline’s Purchase Order Number in the billing reference field for all shipments. This is a*
required entry and failure to enter this PO# in the reference field will result in a charge back of the transportation costs. Print your label and affix it to your package. Schedule your package pickup online at fedex.com or by calling 1-800-gofedex (1-800-463-3339). If you do not have a regular FedEx ground pickup allow one extra day for package shipping. Avoid pickup fees by dropping off at a FedEx drop-off location. Find the nearest location by calling 1-800-463-3339 or on Fedex.com

**Small Parcel Shipping Procedures: “Into Medline Branches”<400 Lb/25CS**

To Medline Branches Only: PPD & ADD OPTION (Parcel ground only)

Medline would prefer that all vendors obtain a FedEx Ground account # and ship via the FedEx Inbound Ground Collect program – but we understand that many vendors are unable to comply to this request. Therefore here is an alternative option for you.

Ship PPD&Add on your own parcel account ONLY IF YOUR CHARGES ARE LESS THEN $150. *IF YOUR COSTS WILL EXCEED $150 THEN PLEASE REVERT TO THE LESS THEN TRUCKLOAD PORTION OF THIS GUIDE AND USE THE Medline CARRIER INSTEAD

**IF YOU PPD&ADD AND THE CHARGES BACK TO Medline EXCEED $150 YOUR INVOICE WILL BE SHORT PAID AND Medline WILL ONLY PAY BACK WHAT WE WOULD HAVE PAID HAD YOU COMPLIED WITH THIS ROUTING GUIDE

Note: Medline’s Purchase order must be listed in the Package/Billing reference field

**Small Parcel Shipping Procedures: “Drop/Customer Directs” <250 Lbs**

Drop Shipments Only: “Prepaid & Add” on your own parcel account#.

Bill back Medline for these charges when you bill for merchandise. The invoice must have back up detailing these charges sent along with the invoice. Charges are not to include any handling or other service charges. These charges will be reviewed prior to payment. Medline Industries will not file claims against a vendor’s carrier on prepaid shipments.

**Shipments >251 lbs and or Oversized should be treated as LTL - refer to the LTL to Customers’ portion of this guide

**DO NOT SHIP OVERSIZED SHIPMENT PARCEL. CHOOSE LTL AS THE SHIPPING METHOD IF YOUR SHIPPING CARTONS DIMENSIONS ADDED UP (L + W + W + H + H) ARE EQUAL TO OR GREATER THEN 130!!!. THAT IS CONSIDERED OVERSIZED

No air freight shipments will be made without authorization from Medline Industries

**THERE IS NOW GROUND SERVICE TO HAWAII, ALASKA AND PUERTO RICO – 2ND DAY AIR IS NO LONGER THE ONLY OPTION

Note: Medline’s Purchase order must be listed in the Package/Billing reference field
Less Than Truckload (LTL): > 400 Lbs ≤ 12,000 Lbs to MEDLINE
Less Than Truckload (LTL): > 251 Lbs ≤ 12,000 Lbs to CUSTOMERS
MAXIMUM CUBIC FEET ALLOWED IS 1100 CUBE

For LTL shipments use Unyson Logistics. Log onto the Unyson Web Portal at www.medlinerouting.com or call Unyson Logistics at 1-866-633-5750
(Instructions for Web Portal usage are on Pages 5-15 of this Routing Guide)

VENDORS MUST ENTER PURCHASE ORDER INFORMATION INTO THE UNYSON WEB PORTAL OR CALL UNYSON AT LEAST 72 HOURS IN ADVANCE OF THE DESIRED PICK-UP DATE TO OBTAIN LTL ROUTING INSTRUCTIONS.

***APPLIES FOR SHIPMENTS TO MEDLINE FACILITIES ONLY***

(Charge-back provisions will apply on requests that arrive with less than 72 hour notice, unless prior Medline authorization is acquired)

72 HOUR NOTICE IS NOT REQUIRED ON DIRECT TO CUSTOMER SHIPMENTS

All purchase orders ready for shipment on the same day to a single destination must be combined on one bill of lading as a single shipment. Any vendor shipping less-than-truckload needs to abide by the “must ship by” or “must deliver by” dates on the PO. If possible, vendors send only one (1) weekly shipment to each Medline branch. This will help reduce receiving inefficiencies caused by excessively small shipments and reduce freight costs. Shipping terms on Medline purchase orders are predicated on the complete fulfillment of the order in one shipment. Back orders must be shipped FOB destination at the vendor’s expense, unless prior approval is obtained from Medline Industries.

Bills of Lading must include:

- Medline’s purchase order number plainly displayed.
- Actual name of shipper (Medline assigned vendor number may be used in lieu of shipper name) and shipper’s address (if different from name and address on the invoice).
- Name and full address of consignee.
- Complete shipping information: Specific/ Actual carrier name, date shipped, B/L number, number of pieces (cartons, skids, etc.), and weight.
- Description of merchandise as specified in the National Motor Freight Classification.
- Actual freight class of items as indicated in the National Motor Freight Classification
- Note to carrier: “Return copy of Bill of Lading with freight bill.”

MARK YOUR BILL OF LADING 3RD PARTY BILLING: Medline c/o Unyson – 2000 Clearwater Drive, Oak Brook IL 60523

Packing slips:

- A packing slip must be included in every shipment. On drop shipments, packing list must show Medline as the shipper.
- Packing list must clearly state the Medline purchase order number, quantities, descriptions, and the Medline product number of each item being shipped. For multiple purchase orders, the packing list must clearly
delineate the items and quantities being shipped against each purchase order. If a drop shipment, packing slip must indicate customer’s purchase order number as well.

- Destination and full address must be shown.
- Shipper’s address must be shown if different from name and address on invoice.
- Number of shipping units and weight must be indicated.

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**Truckload / Volume Routing Guidelines: >12,000 # // 10 skids or 1100 Cube**

Call Medline Industries Transportation Department for specific routings on the following:

- Any shipment weighing over 12,000 lbs.
- Any shipment that takes up over 10 pallet positions (standard 48x40)
- Any shipment that takes up over 1,100 cubic feet of trailer space.

The following information will be required before a carrier can be scheduled:
- Purchase order number
- Ship from address
- Contact name, phone/email
- Weight
- Pieces
- Cube or number of pallets & height
- Ready date
- Requested arrival date

Call the Transportation Department at 847-643-4330 between 9:00 AM and 5:30 PM CST, Monday through Friday for routing instructions. Or email all shipment information to Inbound.Routing@medline.com please include PO#, # of pcs, # of pallets/skids, total weight and cubic feet as well as the ready date and time. This call/email must be made at least 24 hours prior to desired pick up to allow scheduling of equipment.

The shipper’s personnel will load all vendor shipments, or shipper will be liable for any charges incurred at origin for loading or unreasonable delays. Carriers will be responsible for accurate counting of merchandise loaded upon their equipment unless “Shipper Load and Count (SL & C) is indicated. Shippers will seal all trailers on truckload shipments and note seal number on bill of lading.

Please advise the Transportation Department of any consistent moves to our locations so that we can arrange regularly scheduled pick-ups to help avoid continuous calls for routing instructions.

**Bills of Lading must include:**

- Medline’s purchase order number plainly displayed.
- Actual name of shipper (Medline assigned vendor number may be used in lieu of shipper name) and shipper’s address (if different from name and address on the invoice).
- Name and full address of consignee.
- Complete shipping information: Specific/ Actual carrier name, date shipped, B/L number, number of pieces (cartons, skids, etc.), and weight.
- Description of merchandise as specified in the National Motor Freight Classification.
- Actual freight class of items as indicated in the National Motor Freight Classification
- Note to carrier: “Return copy of Bill of Lading with freight bill.”
• **3rd PARTY BILLING INFO MUST BE ON SHIPPERS BILL OF LADING FOR THE CARRIER**

Mail Freight Bills to:

Medline c/o Ratelinx  
PO Box 77065  
Madison WI 53707

• Medline must be indicated as payer of the freight charges on the Bill of Lading.

• Shipments destined to a Medline facility must indicate “Collect” rather than prepaid.

**Packing slips:**

• **A packing slip must be included in every shipment.** On drop shipments, packing list must show Medline as the shipper.

• Packing list must clearly state the Medline purchase order number, quantities, descriptions, and the Medline product number of each item being shipped. For multiple purchase orders, the packing list must clearly delineate the items and quantities being shipped against each purchase order. If a drop shipment, packing slip must indicate customer’s purchase order number as well.

• Destination and full address must be shown.

• Shipper’s address must be shown if different from name and address on invoice.

• Number of shipping units and weight must be indicated.

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**Efficient Handling Requirements**

### Pallet requirements: Minimum standard = GMA#2

- Vendors must use 48 x 40 hardwood pallets
- 6 to 7 boards on top, depending on board width which can be 3-1/2” to 5-1/2” wide
- No less than 4 boards on bottom
- Average top deck spacing 2-1/2” to 3-1/2” but can be up to 4”
- 3 stringers (1-1/2” x 3-1/2” each)
- 4-way entry, Flush
- Has plugs (repairs) on stringers
- Plugs can be various length and location
- No more than two boards (stringers) thick at any one point
- Chips or partial split boards are acceptable and may have multiple blemishes and color degradation
- No pallets with fully split or broken boards will be accepted
- No overhang
- Product must be secured to pallet with shrink-wrap (minimum wrap gage of .79 is required)
- Full flat layers / No “chimney” stacking

### Packaging requirements:

- Shipping container / carton packaging must meet International Safe Transit Association (ISTA) standards.  
  *Information regarding these standards can be found at [www.ista.org](http://www.ista.org) or by phone at 517-333-3437*
• Cartons must be taped, glued and/or stapled
• Packaging straps must be able to endure a standard distribution conveyor system
• Cartons must conform to Medline’s dimension specifications
• Cartons are to be uniform in dimension for each individual SKU and cannot fluctuate in size or tensile strength within a single shipment, or across multiple shipments from the same vendor.
• Any change in packaging must be approved by your Medline product manager
• Liquid cargo: Any product containing liquids with a volume > 200 gallons must be shipped on a carrier using a driver who has the appropriate tanker endorsement documents

Hazmat Labeling Compliance:
• Shipping cartons containing hazardous materials must be marked within DOT regulations
• A Material Safety Data Sheet (MSDS) must accompany any item defined as hazardous/dangerous

Temperature controlled shipments:
• Any product requiring temperature control must be marked on the bill of lading accordingly with the desired temperature or instruction.
• Shippers must insure temperature controlled products maintain the marked temperature throughout the freight movement and arrive at destination at the BOL indicated temperature. Products in dropped trailers are considered the liability of the carrier until the seal is broken and product is unloaded at destination.

Product Shelf Life:
• Unless otherwise stated in the Purchasing agreement, all products delivered to Medline designated locations must have a minimum shelf-life of six (6) months from the date on the delivery receipt.
• Failure to supply minimum shelf-life may result in a dollar penalty or the product being returned to the vendor for full purchase price reimbursement along with any related transportation and warehouse service fees.

Blocking and Bracing Product inside Trailers or Containers:
• The Shipper/Vendor is responsible to make sure all product is properly blocked and braced inside the trailer or container hauling the goods. This is regardless of floor loaded or palletized freight. Failure to properly secure the load will result in the Vendor being liable for:
  • Any damages notated upon arrival
  • Additional re-work or transportation charges from the carrier or its supplier (Railroad)
• Blocking and bracing can be achieved through air-bag placement, wood cleats nailed to the floor, dunnage, gates, etc. The method used is based on the Vendor’s discretion.
• Shipments moving on Intermodal or Rail modes must be blocked and braced according to AAR (Association of American Railroad) guidelines.

Procedures and Notes for the Unyson Routing Request Website.

Contact Information

Unyson Logistics Name: Raymond Leisure
Phone: 1-866-633-5750
Email: MedlineRouting@unysonlogistics.com
**Supplier User Registration**

Go to Internet address [www.MedlineRouting.com](http://www.MedlineRouting.com) Click the "Registration" link Complete the registration form with the required information for the user. Select enter name, company name, title, phone number and extension, fax number, email address, selected username and password. Once the registration is submitted, an email confirmation will be sent to the registering user at the email address supplied.

An administrator will review the user registration and enter the corresponding Medline vendor number. When the user registration is approved, an email will be sent to the user. At this time the user will have access with the requested username and password.

It is recommended that each user register a separate username and password.
Complete all fields and select the "Send Registration Info" button.

Welcome to the Unyson Logistics Routing Request Website

The Unyson Logistics Routing Request website was designed to electronically submit routing requests for purchase orders ready to ship. The Unyson Logistics team will coordinate the transportation for the ready purchase orders. The website is also equipped with many tools to enhance the routing request and communication processes.

Please use the "Contact Us" link to submit any questions or comments via email. Or if immediate assistance is needed, contact our Unyson Logistics team at 1-866-633-5750.

Once you receive your Username and Password via e-mail, insert them here and click login.
Forgot password?
If an approved registered user does not recall their password, click on the "Forgot Password" link on the home page. This will display an open field on the home page for the user to enter their current username. Next, click on the "Send Password" button. An email will be sent to the user providing the registered username and corresponding password.

Username Disabled?
If an approved registered user does not log into the website for 60 calendar days, their username will automatically be disabled. To reactivate your username, follow the links under the log in error to submit an email requesting that your username be reactivated.

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Location Profiles

What is an origin location? An origin location is where the freight will be shipping from. An origin location MUST be entered before a routing request can be submitted.

Add a New Origin Location
Each user must enter their current shipping locations by clicking on the "Origin Locations" link. A page will be displayed requiring that an origin name, address, city, state, zip, contact name, phone number and email address be entered. It is recommended that as much information available be entered for each shipping location to assist in the routing process. Once the information has been entered, click the "Add Location" button at the bottom of the page. The origin location will be listed on the right side of the page.
Edit an Existing Origin Location
To update the origin location information, click the "Origin Locations" button. Next, click the desired location name listed on the right. The selected location information will be populated in the location form. Make the necessary edits and click the "Submit Changes" button at the bottom of the page.

Delete an Existing Origin Location
To delete a origin location, click the "Origin Locations" button. Next, click on the desired location name listed on the right. The selected origin information will be populated in the location form. Next, click the "Delete" button at the bottom of the page. The origin location will be removed from the list on the right.
*** Pickup Requests

MUST BE RECEIVED BY UNYSON AT LEAST 72 HOURS IN ADVANCE OF THE SHIP DATE.
THIS WILL ALLOW TIME FOR LTL CONSOLIDATION. THANK YOU FOR YOUR COOPERATION
Select the Medline facility for your destination. If your shipment is a drop shipment, select the state for your destination.

Then click the continue button.
Fill out the quantity, weight, freight class, yes or no for stackable, and pallets. Then click continue.

Proofread all the information above and if it is all correct click on the Verify & Complete button.
**View Carrier Assignment**

When the carrier has been assigned to the routing request, an email will be sent to the user who entered the request. The email will contain a link to the "Check Status" page of the Unyson Routing Request website.

To access the check status page prior to the email notification, search for the particular request and under the routing request details, the "Check Status" button is available. Click the "Check Status" button to view the current routing status.

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**Logistics Shipment Details**

<table>
<thead>
<tr>
<th><strong>Status</strong></th>
<th><strong>Routing Scheduling</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>DM Shipment</td>
<td>9E3001492</td>
</tr>
<tr>
<td>Bill Of Lading Number</td>
<td>15302</td>
</tr>
<tr>
<td>Order Number</td>
<td>9E3001492</td>
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<tr>
<td>Service</td>
<td>Equipment:</td>
</tr>
<tr>
<td>Carrier</td>
<td>ASSIGNED CARRIER</td>
</tr>
<tr>
<td>Actual Ship Date</td>
<td>Actual Delivery Date:</td>
</tr>
</tbody>
</table>

**From**
- Name: Your Shipping Location
- Address: City, St, Zip
- Appointment From:

**To**
- Name: MEDLINE WHSE - E03
- Address: 9101 RIVERSIDE PARKWAY
- LITHIA SPRINGS, GA 30022
- Appointment From:

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Contact
- Name: DERRICK ANDERSON
- Phone: 7702243228
- Fax:
View a Submitted Request
Go to the “Search Request” link. Routing requests can be filtered a variety of ways. Each search method is separated by a black line.

Search Methods

Ship Request Number: Enter the assigned shipment number beginning with a "MED" and click the corresponding “Submit” button. The requested shipment will be displayed.

PO Number: Enter the PO number as entered on the routing request and click the corresponding “Submit” button. The routing request(s) containing the purchase order will be displayed.

Item Number: Enter the item number as submitted on the routing request and click the corresponding “Submit” button. The routing request(s) containing the item number will be displayed.

Ready To Ship Date: Enter the “requested ship date” date range and click the corresponding “Submit” button. The routing requests scheduled to ship on or between the entered dates will be displayed.

Ship to Arrive By Date: Enter the "Ship to Arrive By Date" date range and click the corresponding “Submit” button. The routing requests schedule to delivery on or between the entered dates will be displayed. To view the details of a particular routing request, click on the "Routing Request number" link.

Support

Online Manual
Click the "Online Manual" link for help in using the website. Use the "Print" button at the bottom of the page to print a copy of the Online Manual.

FAQs
Click the "FAQs" link for answers to commonly asked questions.

Contact Support
Click the "Contact Support" link to submit question, concerns or recommendations for improvement via email to Unyson Logistics.