



Crane Humidifier Troubleshooting Guide



Optum Code	Medline SKU	Description
2165	CRNEE5202	Humidifier and Steam Inhaler, 0.5 gal

Troubleshooting Tips:

Follow these instructions to help troubleshoot your Crane Humidifier for each coordinating issue:

- **“My Humidifier will not power on”**

- Ensure that the unit is properly plugged into a power outlet
- Check that the Power Button is pressed ON
- Ensure that the Mist Chamber and Blue Tank are placed on correctly



- Mist Chamber must be placed on top of the Humidifier Base
- Blue Tank must be placed directly above the Mist Chamber and Humidifier Base
- Ensure that the Blue Tank is filled with adequate amount of water
- **“My Humidifier is leaking”**
 - Ensure that no essential oils were used in the Blue Tank.
 - If essential oils were used in the Blue Tank, discontinue use as this could lead to cracks and leaks
 - If cracks or leaks are noticed, discontinue use

For more information on how to use the Crane 2 in 1 Warm Mist Humidifier see the how to video [here](#)