March 1, 2022

Dear Valued Customer,

At Nasco Healthcare, we pride ourselves to BeREADY when our products and services are needed most. At present, we have paused our Adult/Child and Infant CPR Prompt line. We have been facing issues resourcing a manufacturing partner for the specific type of molding needed for the heads of these CPR Manikins.

We have received word from our manufacturing plant production team that these product lines are on hold. This means we cannot accept new orders. All open orders that call for this product line, can be substituted with our Basic Buddy or Baby Buddy lines or wait for the shipment. Please note, the production team does not have a lead time to provide currently for those not wishing to substitute.

Please collaborate with your Customer Service Representative, below, on open orders and product substitutions. Note Attached Excel Spreadsheet Nasco Healthcare Shortages and Subs 3-2022.

Sincerely,

Melissa Dummer
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