Date:  July 25, 2022

To:  Dandle•LION Customers

Re:  KISSES™ Organic 24% Sucrose Temporary Packaging Configuration

Thank you for being a Dandle•LION KISSES customer. We appreciate your patience through the backorder issues we have had due to supply chain issues.

Demand for sucrose remains very high and unfortunately, we continue to have issues obtaining all the needed packaging equipment and materials to individually bag the KISSES vials. Rather than holding up production, we decided to bulk pack the KISSES without individual bags as a temporary solution. Each case will include labels that can be used to scan product use for medical record or inventory purposes.

Each case of KISSES will contain:

- 384 KISSES vials in large plastic bag
- 1 Instructions for Use (IFU)
- 25 labels with both QR code and bar code that include product info, lot number and expiration date that can be scanned
  (Labels can be placed throughout your unit wherever is most convenient for scanning)

Dandle•LION remains dedicated to producing as much product as possible and this temporary solution will avoid longer delays. When we have resolved the packaging issues to allow for a reliable supply of product, we will return to the original packaging configuration with individually bagged vials.

We know how important KISSES are for you and your babies and we appreciate your understanding.

Please contact us with any questions.

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