July 17, 2023

Re: Possible UPS Strike | Cardinal Health impact

Dear Valued Customer,

The UPS labor contract with the Teamsters union (which represents ~340,000 UPS employees) expires on July 31, 2023. UPS has notified the public that negotiations between UPS and the Teamsters union stopped the week of July 7th with no resolution or agreement reached. More information can be found at this link.

We understand the growing concerns over a potential UPS labor strike, and Cardinal Health would like to assure its customers that Cardinal Health’s reliance on UPS is minimal, both domestically and internationally. UPS ships a very small percentage of Cardinal Health volume, and we do not anticipate significant interruptions to our business or service.

Also, our strategic working relationship and alignment with carriers, such as FedEx, means that our healthcare customers will continue to be prioritized even with an influx of additional volume into their networks in the event of a UPS shipping disruption. As an additional measure, Cardinal Health is actively working with our national brand supplier community to identify which suppliers utilize UPS and the potential impacts should a strike ensue.

Thank you for your continued support. If you have any questions or need assistance, please contact your dedicated sales representative or Cardinal Health Customer Service at 800-964-5227.

Thank you,

James Sembrot
SVP, Global Logistics U.S. Medical Products & Distribution