Pending deliveries
The corona pandemic caused a global chip and supply chain crisis that interrupted the supply of a vital component of our instruments. We forecasted to be able to resume deliveries in the 3rd quarter of 2022, i.e. until the end of September. As of today we expect to receive the first batch of the missing component at the end of September.

The good news is that we were able to continue assembling instruments, based on the orders that we have received from our customers and distribution partners. At present we have 802 instruments sitting in our warehouse, waiting to be completed and shipped. Therefore the processing time to resume shipments will be very short, once we receive the missing component.

Unfortunately it turned out that we have to implement a new WiFi configuration in the missing component. This new WiFi configuration is needed for 12C and 16 models, and it may take another two months before it will be available. Therefore the first instruments to be shipped in October will be 12R models, only.

In cooperation with our suppliers we do the utmost in order to source the missing component as soon as possible. We kindly ask all our customers and distribution partners to bear with us. Luckily Plusoptix has continuous revenues from its rental business which enables Plusoptix GmbH in Germany, Plusoptix Inc. in the US as well as Plusoptix AG in Switzerland to keep operating without constraints.

Meet us at ESCRS in Milan and/or AAO in Chicago 2022
We are happy that most travel restrictions have ended and we look forward to meeting you again! Please note our booth numbers and pass by to see us for the latest update:

- ESCRS - Booth # C85, Milan, Sept. 16 - 20
- AAO - Booth # 4803, Chicago Oct. 1 - 3
Overview of previous newsletters and fact sheets
Call (+49-911-59 83 99-10) or e-mail us for additional copies.

Newsletters
They address new software release features as well as latest news:
- Newsletter #1 - Covering software update 7.1.1.0, issued September 2018
- Newsletter #2 - Covering software update 7.1.3.0, issued March 2019
- Newsletter #3 - Covering software update 7.1.4.0, issued July 2019
- Newsletter #4 - Covering software update 7.1.5.0, issued November 2019
- Newsletter #5 - Covering software update 7.1.7.0 issued April 2020
- Newsletter #6 - New office location and fraud warning, issued May 2020
- Newsletter #7 - Pending deliveries, ESCRS and AAO 2022, issued September 2022

Fact sheets
They describe specific features in more detail:
- Fact sheet - Working principle of a transillumination test, issued April 2019
- Fact sheet - Gaze Vector and Gaze Asymmetry, issued November 2019