You're invited to attend our 2022 programs

Executive education for healthcare leaders across the continuum of care
About the Medline Institute

Our mission is to help our customers cultivate transformational leadership within their organizations to address their most pressing challenges and improve their financial position in the face of mounting pressure.

We provide exclusive, immersive executive education programs for visionary healthcare leaders who are committed to empowering all areas of their organization to exceed the imaginations of those who count on them, patients and staff alike.

The Medline Institute is designed for practical, real-life applications that can be immediately implemented. These live executive education programs are free of charge.

Programs are engaging learning experiences designed as highly-interactive, camera-on, one or two-day live virtual classes you can take from the comfort of your own home or office.
Introducing our 2022 programs
Executive education for healthcare leaders

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**Healthcare Economics: Value Analyses for Decision-Making**
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- January 28
- April 22
- August 12
- December 9

**Communication Strategies that Drive Trust and Financial Results**
---
- February 10
- May 4
- September 15
- October 27

**Breakthrough Strategies for Staff Engagement and Retention**
---
- February 22–23
- September 27–28

**Leading Change: Excel as a Change Agent During Transformative Times**
---
- April 6
- July 20

**Leadership Excellence: Strategies for Creating a Magnetic Culture**
---
- May 24–25
- November 15–16

**The Johns Hopkins Patient Experience Program**
---
- March 3
- June 9
- November 10

**Leveraging Influence: Strategies for Driving Systemwide Results Regardless of Title, Role or Direct Authority**
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- March 17
- October 13

Register today!
Healthcare Economics: Value Analyses for Decision-Making

Faculty instructor: Bill Padula, PhD, MSc, MS

This program covers three sections:

- The economic principles behind how healthcare decisions are made industry-wide.
- How to apply these economic principles to make the best, most objective decisions.
- Expanded case study that brings the principles together and provides economic models and templates to help you make the best value analysis decisions for your organization.

Attendees will:

- Understand the scientific rationale and theoretical foundations behind Decision Analysis (DA) and Cost-effectiveness Analysis (CEA) and review the key inputs to each.
- Understand the cost impact of departing from practice-based guidelines.
- Receive a full overview of healthcare economics and how value is framed.
- Learn how to structure an economic evaluation and apply economic results in real-world patient care.
- Review analytical methods to approach cost-minimization, cost-consequence and cost-benefit.
- Learn to determine societal health costs, time costs, opportunity cost, resource costs.
- Evaluate quality improvement of patient care in economic terms.

Sessions and registration links:

This program is offered free of charge and is relevant across the continuum of care. This program is a highly-interactive, camera-on, one-day live virtual class.

- Friday, January 28, 8:00am–4:00pm CST
- Friday April 22, 8:00am–4:00pm CST
- Friday August 12, 8:00am–4:00pm CST
- Friday December 9, 8:00am–4:00pm CST

Who should attend

- C-suite
- VPs, administrators and influential directors across the organization
- Value analysis committee members
- Clinical leaders
- Quality leaders
- Infection control leaders
- Materials management leaders

This is a highly professional, interactive program involving small group breakouts, case studies and expert feedback. Spots are limited. Interested attendees are asked to reserve their spot early and save the date on their calendar.

Register here
Register here
Register here
Register here
William V. Padula, PhD, is a Principal for Monument Analytics and a tenure-track Assistant Professor of Pharmaceutical & Health Economics at University of Southern California (USC). He is a Fellow at the Leonard D. Schaeffer Center for Health Policy & Economics, and also holds adjunct appointments at Johns Hopkins University in the School of Nursing and the Armstrong Institute for Patient Safety & Quality at Hopkins Medicine. Prior to joining USC, Dr. Padula was on faculty full-time at the Johns Hopkins Bloomberg School of Public Health, as well as a core member of the Hopkins Interdepartmental Program in Health Economics. In this ongoing capacity, he has been responsible for the design, execution and assessment of the health economic evaluation curriculum at both USC and Hopkins, and he also has experience in the instruction of economic evaluation around the world, including through the “Teaching Vaccine Economics Everywhere” (TVEE) program funded by the Bill & Melinda Gates Foundation. In this capacity, during the past 3-years, he has delivered vaccine HEOR curriculum in global settings including Switzerland, South Africa, Uganda, Ghana and India. He has also curated and delivered educational curriculum in HEOR for industry partners through Monument Analytics and The Armstrong Institute.

In addition to this training experience, Dr. Padula has performed numerous health economic and pharmacoeconomic studies (i.e. comparative effectiveness and cost-effectiveness research) about the value of improving the quality of medical care and diagnosis of debilitating acute and chronic conditions. Dr. Padula is an NIH-funded researcher, and the recipient of a “mentored career development (K) award”. He is currently the Associate Editor of Value in Health, the world’s #1 health economics journal and #2 economics journal in terms of impact factor.

He serves the medical community in a number of important capacities, including President of the National Pressure Injury Advisory Panel (NPIAP). Previously, he completed a full term as Commissioner for the ANCC Magnet® Recognition Program. He has published over 100 scientific papers and book chapters. He has received a number of prestigious awards, including the AcademyHealth Outstanding Dissertation Award of 2017, the Young Investigator Award from the Society for Advancement in Wound Care (SAWC), and the Award for Excellence in HEOR Application from the International Society of PharmacoEconomics and Outcomes Research (ISPOR). He has had visiting professorships/fellowships at Oxford (UK), University of York (UK), and University of Technology Sydney (AUS).

Prior to beginning his career in academia and life science consulting, he completed a fellowship in health economics at The University of Chicago (Chicago, IL). He earned his PhD in Pharmaceutical Outcomes Research from University of Colorado (Aurora, CO), MSc in Analytics from The University of Chicago (Chicago, IL), MS in Health Policy from Dartmouth College (Hanover, NH), and BS in Chemical Engineering from Northwestern University (Evanston, IL).
Communication Strategies that Drive Trust and Financial Results:

Faculty instructor: Joe Leggio, MBA, BFA

This program covers three sections:

- How focusing teams on communication skills improves trust and performance and serves as the foundation upon which organizations can transform their culture, staff engagement and results
- Communication exercises that, when done with teams and organizations, improve results
- Real-world case studies that demonstrate how applying communications techniques to change and improvement initiatives dramatically improves Value Based Purchasing scores

Attendees will:

- Evaluate and discover their personal score across 60 communication categories and skill sets
- Receive training on 15 different team-based communications exercises that build trust and influence
- Practice a series of communication exercises to experience the insights and impact they create
- Delve into case studies to be able to go back and apply communications exercises within their organizations to facilitate change and improvement across all value based purchasing indicators
- Receive tools that empower them to easily integrate communications exercises into improvement initiatives

Sessions and registration links:

This program is offered free of charge and is relevant across the continuum of care. This program is a highly-interactive, camera-on, one-day live virtual class.

- Thursday, February 10, 8:00am–4:00pm CST
- Wednesday May 4, 8:00am–4:00pm CST
- Thursday September 15, 8:00am–4:00pm CST
- Thursday October 27, 8:00am–4:00pm CST

Who should attend

- VPs, Administrators and influential Directors across the organization
- Clinical leaders and teams
- Materials management leaders
- Change management and organizational development leaders
- Anyone driving a change or improvement initiative will benefit significantly

This is a highly professional, interactive program involving small group breakouts, case studies and expert feedback. Spots are limited. Interested attendees are asked to reserve their spot early and save the date on their calendar.

Register here
Register here
Register here
Register here

Medline
Joe Leggio, MBA, BFA
Executive Director/CEO of International Services Division for Northwell Health

With his unique background in healthcare, luxury fashion, and the performing arts, Joseph Leggio is on a mission to boost corporate communication skills through theater-based experiential learning.

Joe is currently Executive Director/CEO of International Services Division for Northwell Health. In his prior role as VP of Experience Services for the New York City Region at Northwell Health, he led the operational strategy of the hospital, reimagining normal day-to-day operations as experiential touchpoints. Previously, he was Regional Director for Marketing & Communications, where he improved employee, patient, and visitor communication with specially designed training programs.

Before entering the world of healthcare, Joseph worked with luxury brands Nordstrom and Louis Vuitton. Fashion and healthcare might seem like two totally opposite industries, but Joseph found they both had one vital component in common: the need for high-end customer care and communication. After focusing on fashion event planning and visual merchandising for 11 years, he was inspired to bring the same white-glove touch to his roles at Northwell Health.

Joseph received a BFA in theater performing arts with a minor in Business from Adelphi University, as well as an MBA specializing in marketing and advertising. His theatrical training included emotional-intelligence techniques like active listening, reading the room, in-the-moment decision making, and ensemble collaboration—skills that are all vital in the healthcare industry today. Combining his performing arts experience, key learnings from the fashion world, and his passion for healthcare, Joseph has developed the Unscripted Experiential Learning program to provide hands-on, team-centered professional development that creates growth on an emotional level and improves communication from the inside out.
Breakthrough Strategies for Staff Engagement and Retention

Faculty instructors: Kristin Baird, MHA, BSN, RN and Angela Fieler, MPA, CMQ/OE

This program covers three sections:

- Deep-dive into analyzing engagement levels across the organization and evaluating financial impact
- Creating plans that address all underlying causes of disengagement
- Learning and practicing expert strategies for coaching staff at each level of engagement to optimize retention

Attendees will:

- Examine and evaluate behaviors, and their impact, that underlie all four levels of engagement
- Grade your organization on the ‘stickiness’ scale and determine best next steps accordingly
- Analyze all underlying causes of disengagement and team members’ ability to control these factors
- Develop an Engagement Action Plan that addresses needs of all stakeholders and staff
- Learn expert strategies for coaching staff at each level of engagement; practice coaching each level
- Learn how to create individual coaching plans for all team members
- Evaluate organizational processes for hiring-for-fit, coaching, performance reviews and recognition
- Calculate the direct financial impact staff engagement levels are having organization-wide

Sessions and registration links:

This program is offered free of charge and is relevant across the continuum of care.

This program is a highly-interactive, camera-on, two-day live virtual class.

Who should attend:

- VPs and Administrators across the organization
- Directors across the organization
- Clinical leaders
- Materials management leaders
- Director and above who are team leaders, particularly those struggling with retention challenges

This is a highly professional, interactive program involving small group breakouts, case studies and expert feedback.

Spots are limited. Interested attendees are asked to reserve their spot early and save the date on their calendar.

Tuesday, February 22, 8:00am–Wednesday February 23 4:00 pm CST

Tuesday, September 27, 8:00am–Wednesday September 28 4:00 pm CST

Register here

Register here
Leading Change: Excel as a Change Agent during Transformative Times

Faculty instructors: Kristin Baird, MHA, BSN, RN and Angela Fieler, MPA, CMQ/OE

This one-day program covers three sections:

- Harnessing change for positive transformation and productivity while avoiding chaos and confusion
- Understanding the natural cycle of change and the tools that help teams build trust and collaboration
- Empowering staff to effectively manage change on personal, professional and emotional levels

Attendees will:

- Examine why leaders must see themselves as change agents
- Define what it means to live in a VUCA (volatile, uncertain, complex and ambiguous) world
- Explore the realities of change, why people resist it and how to lead through it
- Identify the emotional stages of change and how to address them as a leader
- Discuss the impact of transformational change on organizations
- Examine communication essentials leaders need during times of change
- Complete a case study on a change and assess essential learnings and insights

Who should attend

- C-suite
- VPs and Administrators across the organization
- Clinical and non-clinical leaders responsible for driving change
- Materials management leaders
- Change management and organizational development leaders
- Influential directors across the organization

This is a highly professional, interactive program involving small group breakouts, case studies and expert feedback. Spots are limited. Interested attendees are asked to reserve their spot early and save the date on their calendar.

Sessions and registration links:

This program is offered free of charge and is relevant across the continuum of care. This program is a highly-interactive, camera-on, one-day live virtual class.

Wednesday, April 6, 8:00am–4:00pm CST

Wednesday July 20, 8:00am–4:00pm CST
Leadership Excellence: Strategies for Creating a Magnetic Culture

Faculty instructors: Kristin Baird, MHA, BSN, RN and Angela Fieler, MPA, CMQ/OE

This two-day program covers three sections:

• How to envision and create the desired culture of the future while meeting all stakeholder needs
• How to evaluate engagement levels across the organization and coach staff at each level for optimal outcomes
• How to calculate the direct impact organizational culture and engagement levels are having on financials

Attendees will:

• Examine and evaluate the current culture from multiple stakeholder vantage points
• Identify gaps between the current culture and the stated mission, vision, values
• Envision and outline the desired culture of the future; establish non-negotiable elements
• Develop a plan to move from the current organization to the desired culture, including priorities
• Define levels of employee engagement based on observable behaviors and impact on others
• Learn coaching methods to align team behaviors with organizational values and desired engagement
• Learn how to increase accountability across the system
• Calculate the direct financial impact culture and staff engagement levels are having on the organization

Sessions and registration links:

This program is offered free of charge and is relevant across the continuum of care. This program is a highly-interactive, camera-on, two-day live virtual class.

Tuesday May 24, 8:00am–Wednesday May 25, 4:00pm CST
Tuesday November 15, 8:00am–Wednesday November 16, 4:00pm CST

Who should attend

• C-suite
• VPs and Administrators across the organization
• Clinical leaders
• Materials management leaders
• Change management and organizational development leaders
• Influential directors

This is a highly professional, interactive program involving small group breakouts, case studies and expert feedback. Spots are limited. Interested attendees are asked to reserve their spot early and save the date on their calendar.
Kristin Baird, MHA, BSN, RN
Faculty Member, Medline Institute

Kristin Baird is a nationally recognized thought leader in patient experience, healthcare culture change and employee engagement. With more than 25 years of experience as a nurse and hospital executive, she is now a full-time consultant, author and speaker. As President and CEO of Baird Group, her team helps transform the healthcare experience through culture assessment, mystery shopping, leadership development, employee engagement and customer service skill development. Baird’s proprietary model helps transform the healthcare experience for patients and the people who serve them.

**Education**
- Masters Health Service Administration—Cardinal Stritch University
- BBSN—University of Wisconsin, Madison

**Publishing**
**Books:**
- Reclaiming the Passion—Stories that Celebrate the Essence of Nursing (2004, Golden Lamp Press)

**Awards and Recognition**
- Appointed by the Secretary of Health as an advisor to the National Health Service Corp 2009–2012
- Entrepreneur Magazine–360 Entrepreneur
- Professional Achievement Award–Wisconsin Healthcare Public Relations and Marketing Society

**Speaking**
- Forum for Healthcare Strategists
- Beryl Institute
- Sodexo
- Press Ganey
- Wisconsin Hospital Association
- Montana Hospital Association
- Iowa Hospital Association
- Ohio Hospital Association

**Articles published in:**
- AHA Trustee Insights
- AHA SHSMD Spectrum
- Becker’s Hospital Review
- Forum for Healthcare Strategists
- Call Center News
- McKnight’s Long Term Care News
Angela Fieler, MPA, CMQ/QE
Faculty Member, Medline Institute

Angela Fieler is a skilled consultant focused on strategic planning, leadership development, operational excellence, customer service, training, and facilitation. Her consulting practices are founded on thirty years of experience in the healthcare arena, including operations, quality improvement, customer service, data analysis, human resources, public relations, and direct patient care. Angela has extensive experience consulting with clients on how to improve their relationships with patients, employees, and physicians.

Angela earned her undergraduate degree in Business Administration from St. Leo College in Saint Leo, Florida and her MPA from George Mason University in Fairfax, Virginia. She received over 120 hours of training in quality improvement theory and practice from the U.S. Navy and is a Certified Manager of Quality and Organizational Excellence with the American Society for Quality. Angela also has extensive coaching experience and is a Certified Executive Coach with the College of Executive Coaching. Angela has facilitated many clinical and operational quality improvement projects.
The Johns Hopkins Patient Experience Program

Faculty instructors: Stephen T. Wegener, PhD, ABPP-RP and Nicole Schechter, PsyD, ABPP-RP, both of Johns Hopkins

This one-day program covers three sections:

- Comprehensive, evidence-based approach that very purposefully develops informed, engaged patients
- Strategic tools that transform patient interactions and may lead to better care and patient outcomes
- The neurophysiology behind patient attitudes and readiness, and how to leverage this knowledge for optimal engagement

Attendees will:

- Learn a comprehensive, evidence-based approach for improving communication and relationship-building skills of healthcare professionals across the spectrum of care
- Develop skills that positively impact patient behaviors and increase patient engagement with an eye towards improving care, outcomes, and patient experiences
- Learn how and when to apply different communication styles to patient interactions for optimal engagement
- Become aware of communication traps that reduce patient engagement and may negatively impact outcomes
- Understand the neurophysiology behind positive, active patient engagement and how to leverage it
- Learn how to integrate strategic patient engagement tools into all patient interactions

Sessions and registration links:

This program is offered free of charge and is relevant across the continuum of care. This program is a highly-interactive, camera-on, one-day live virtual class.

Thursday, March 3, 8:00am–4:00pm CST
Thursday June 9, 8:00am–4:00pm CST
Thursday, November 10, 8:00am–4:00pm CST

Who should attend

- Clinical leaders and teams across all disciplines
- Quality leaders and teams
- Patient Experience teams
- Care Management teams
- All patient-facing and family-facing staff will benefit significantly

This is a highly professional, interactive program involving small group breakouts, case studies and expert feedback. Spots are limited. Interested attendees are asked to reserve their spot early and save the date on their calendar.
Stephen T. Wegener, Ph.D., ABPP-RP is a board-certified rehabilitation psychologist and a Professor of Physical Medicine and Rehabilitation and Director of the Division of Rehabilitation Psychology and Neuropsychology at the Johns Hopkins School of Medicine. He is also a Professor of Health Policy and Management at the Johns Hopkins Bloomberg School of Public Health. He is a clinician-scientist with a focus on providing pain psychology services to persons with traumatic injuries and chronic illness. His research has focused on the development of cognitive-behavioral and self-management interventions that prevent or provide treatment for pain and other secondary conditions following injury and illness. Dr. Wegener is a co-founder and faculty leader of the Johns Hopkins Patient Engagement Program (PEP).

**Education**
- Post-Doctoral Fellowship in Behavioral Medicine—University of Virginia
- Ph.D. in Psychology—St. Louis University
- M.A. in Psychology—Loyola College
- B.A. in Psychology—Loyola College

**Publishing**
Dr. Wegener has published hundreds of peer-reviewed articles. His profile and publications may be found at his Google Scholar Profile: [http://scholar.google.com/citations?user=-C6uxIoAAAAJ&hl=en](http://scholar.google.com/citations?user=-C6uxIoAAAAJ&hl=en)

**Grant Funders**
- Department of Defense
- National Institutes of Health
- Centers for Disease Control
- Patient Centered Outcomes Research Institute

**Awards and honors**
- Whelan Psychology Medal, Loyola College
- Distinguished Lecturer at the American College of Rheumatology
- President, Division of Rehabilitation Psychology, American Psychological Association
- Essie Morgan Excellence Award in Spinal Cord Injury
- Serena Yang Lectureship in Rehabilitative Science, Hong Kong Polytechnic University
- Fulbright Scholar, Trinity College, Dublin Ireland
- Roger G. Barker Award for Outstanding Lifetime Scientific Contributions to Rehabilitation Psychology, Division of Rehabilitation Psychology, American Psychological Association
- Donlin M. Long Award for Advancing Pain Care, Johns Hopkins
Nicole Schechter, PsyD, ABPP-RP
Faculty Member, Medline Institute

Nicole Schechter, PsyD, ABPP is a board-certified rehabilitation psychologist and an Assistant Professor of Physical Medicine and Rehabilitation in the Johns Hopkins University School of Medicine. Her clinical activity is focused on providing psychological services to persons with traumatic injuries and chronic illness. Dr. Schechter is a co-founder and faculty leader of the Johns Hopkins Patient Engagement Program (PEP), a comprehensive evidence-based training program that teaches health care professionals principles and communication skills that improve patient engagement in health and health care to improve patient satisfaction with care and health outcomes. PEP has been implemented at medical organizations and health institutions across the nation and internationally.

Education
- Post-Doctoral Fellowship in Rehabilitation Psychology—Johns Hopkins University
- Psy.D. (Doctor of Psychology)—Loyola University Maryland
- M.S. in Psychology—Loyola University Maryland
- B.A. in Clinical Psychology—Tufts University

Publication and presentation
- Journal of Communication in Healthcare
- Arthritis Today
- Academy Today
- American Spinal Cord Injury Professionals National Conference
- Rehabilitation Psychology National Conference
- Johns Hopkins Activity and Mobility Promotion Conference
- Johns Hopkins International Critical Care Conference
- American Physical Therapy Association Regional Conference
- Johns Hopkins Armstrong Institute Patient Safety Summit
Leveraging Influence: Strategies for Driving System-Wide Results Regardless of Title, Role or Direct Authority

Faculty instructor: Lori Armstrong DNP, RN NEA-BC

This one-day program covers three sections:

• Influencing and motivating others to effect change, meet goals and achieve the extraordinary without formal authority
• Mastering the behaviors and strategies that define influence to drive more trusting relationships, improved productivity, enhanced engagement, and a deeper commitment to the organization
• Demonstrating authentic and transformational leadership by profoundly increasing impact and outcomes of teams and the organization

Attendees will:

• Explore evidence-based Influence behaviors and actions
• Discover the tenants of a Culture of Trust
• Examine their current communication style and identify areas to improve effectiveness
• Clarify their vision for a current challenge and draft a compelling strategy to engage others
• Discuss influential practices of leaders that impact patient and organizational outcomes
• Understand what motivates others and catalyze into improved performance and positive results
• Leave with a playbook for increasing their influence and impact upon returning to work

Who should attend

• Management and line staff who must persuade, motivate, and influence others but are not in a position of formal authority
• Leaders who want to level up their impact
• New leaders who want to understand and master the power of influence

This is a highly professional, interactive program involving small group breakouts, case studies and expert feedback. Spots are limited. Interested attendees are asked to reserve their spot early and save the date on their calendar.

Sessions and registration links:

This program is offered free of charge and is relevant across the continuum of care. This program is a highly-interactive, camera-on, one-day live virtual class.

Thursday, March 17, 8:00am–4:00pm CST
Thursday October 13, 8:00am–4:00pm CST
Lori Armstrong, DNP, RN, NEA-BC  
Faculty Member, Medline Institute

Lori is a visionary transformational leader, change agent, strategist and team builder with 25+ years of patient care senior leadership experience with major healthcare institutions including Kaiser Permanente, Texas Children's Hospital, New York Presbyterian Hospital, and Stanford Children’s Health. She has spearheaded system-wide transformations, which substantially increased quality, patient satisfaction, revenue, and staff performance/retention, and has built world-class patient care leadership organizations through job restructuring, stringent hiring standards, and the creation of best-in-class patient care models. Additionally, she has generated multimillion-dollar savings via technology enhancement and process reengineering. Lori is a member of top-tier institutional and industry-wide leadership councils, executive teams, and expert panels.

Lori is now CEO and Chief Clinical Officer at Inspire Nurse Leaders™, which specializes in educating and growing nurse leaders to become their best, enabling them to achieve great outcomes for themselves, their patients and teams. She created The Nurse Leader Academy, a uniquely designed nurse-leadership development curriculum designed to help nurse leaders achieve top decile performance. Lori’s expertise, humor and contagious energy make her a sought-after speaker, teacher and coach.

**Education**
- Doctor of Nursing Practice Executive Leadership, Drexel University, Philadelphia, PA
- Harvard Business School Executive Leadership Program, Boston, MA
- Master of Science in Nursing, Health Systems Administration, Queens University, NC
- Bachelor of Science in Nursing, State University of New York at Stony Brook, NY

**Awards and honors**
- 2018 Silicon Valley Top 100 Women of Influence–Silicon Valley Business Journal
- Chair- Texas Medical Center Nurse Executive Advisory Council 2013-2015
- Jennifer L. Howse Leadership 2014 Award
- 2013 Houston Chronicle Salute to Nurses Top 100
- Top 20 Outstanding Nurses 2012- Texas Nurses Association District Nine
- Joint Commission Pediatric Specific Expert Panel Member 2012
- CHA Discharge Advisory Expert Panel Member 2011-12
- Family Advisor of the Year 2011- Morgan Stanley Children’s Hospital/New York Presbyterian
- NYU Preceptor of the Year Nursing Administrative Graduate Program 2011
- Ernest A. Codman JCAHO Process Improvement Award, 2001
- J-CAHO recognition of Neonatal Home Care Program, 2000
- Pioneer Award and Top Team Award– Carolinas HealthCare System, 1999 & 2000
- Co-Inventor, Patented Neonatal Headwall, 1997
- VHA Award of Clinical Excellence–NICN Low Birth Weight/Clinical Pathway Program, Carolinas Medical Center

**Publishing**
- Nurse Manager Certification (CNML & NE-BC) Review Course: Preparing for Success.

**Speaking**
Extensive history of invited lectures, presentations and workshops throughout the US and Asia. Topics included strategic planning, transformational leadership, high reliability organizations, service line administration, and multiple clinical outcome subjects.
Testimonials

“Anyone in a management role will benefit from the practical tools and skills you will hone in this course.”

CEO

“This program was incredibly informative. Having a health economics expert like Dr. Padula was a treat. He’s a rare combination of scientific and economics expert, with a healthy understanding of clinical care.”

Director, Clinical Resource Management

"Absolutely the very best and most valuable day you will spend learning ways to improve your communications within your team and organization."

System Director, Supply Chain Operations

"Medline has assembled engaging faculty with great course content to challenge and inspire."

Chief Operating Officer
"I found this training to be well above expectations and highly recommend it to all C-suite executives. The financial impact exercise was astonishing."

Chief Clinical Officer

"Superb program that can be implemented today. I left with everything that I needed. Kudos to all!"

System Director Patient Safety

“Case studies were really great. Receiving actual materials we can use for employee engagement activities is invaluable.”

VP Supply Chain

“This was the best program that I have attended, either on-line or live.”

Hospital Senior Associate
Register and learn more at medline.com/institute/

Register today!