

Incontinence Quality Improvement/ Quality Assurance and Assessment

Regular quality checks can have a big impact on compliance in regards to using the correct incontinence product on each resident. Feel free to use this format when devising your quality improvement forms and program.

Instructions:

1. QAA team assigns staff member to complete audit tool (i.e., QAA nurse, staff nurse, wound nurse or clinical staff)
2. QAA team will determine audit frames (i.e., quarterly, monthly or assign one unit per month)
3. QAA team to determine time frame to review findings of audits and target issues from audit (i.e., resolution of issues might be additional education to staff, determine distribution of products, determine if direct caregivers have access to resident sizes to ensure compliance)

Below is a form partially filled out. A blank form appears on the next page.

Quality Assurance and Assessment Program Golden Hills Nursing Facility Incontinence Product Utilization

Unit: Laurel Date: 10-11-2007 Reviewer's Signature: M. Davis RN

QAA Targeted Goal

To maintain and ensure compliance with product selection related to resident's specific type of incontinence

Products used within facility:

Briefs YES NO

Pull-ups YES NO

Liners YES NO

Other: _____

| Color Code | Brief Products |
|------------|----------------|
| Green | Small |
| White | Medium |
| Purple | Regular |
| Blue | Large |
| Tan | X-Large |

| Resident/Room# | Incontinent: Yes/No | Product Utilized | Correct Product: Yes/No | Feedback related to incorrect product | Resolution |
|----------------------------|------------------------|------------------|----------------------------|--|---|
| Room 120 B Resident: LK | YES | Brief-blue | NO-Tan brief on | Staff indicates that only tan briefs on cart. | Review distribution schedule with housekeeping and determine if enough supplies have been ordered. |
| Room 122 A Resident: BH | YES | Brief-blue | NO-Tan brief on | Attending staff indicated that the larger sizes "hold more urine." | Staff educational session completed, related that larger sizes cause more leakage related to poor fit, that each product size of current brief have the same absorbent factors. |

Follow-up/Conclusion notes:

Quality Assurance and Assessment Program

Facility Name **Incontinence Product Utilization**

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Follow-up/Conclusion notes: